

PROMENADE AT CASTLE ROCK DISTRICTS NO. 1-3 TECHNOLOGY ACCESSIBILITY STATEMENT

Contact Us

Website “Contact Us” Form: [Contact Us - Promenade at Castle Rock Metro District Nos. 1-3](#)

Phone: 303-779-5710

E-mail: sdaccessibility@claconnect.com

Physical/Mailing Address: 2001 16th Street, Ste. 1700, Denver, CO 80202

We welcome your feedback about the accessibility of Carousel Farms District (the “District”) online services. Please let us know if you encounter accessibility barriers or would like to request assistance.

- All requests are considered on a case-by-case basis and we will reply to all communication in a timely manner.
- Reasonable accommodations or modifications are provided at no cost.
- Accommodation requests that would impose an undue financial, technical or administrative burden to the District may not be fulfilled as requested.

Examples of accommodations include:

- Using built-in live transcription tools during virtual meetings
- Alternative document formats (such as large print)
- Remediating PDFs

Commitment

The District is committed to providing equitable access to our services to all Coloradans.

Our ongoing accessibility effort works towards being in line with the Web Content Accessibility Guidelines (WCAG) version 2.1, level AA criteria. These guidelines help make technology accessible not only to users with sensory, cognitive and mobility disabilities, but ultimately to all users, regardless of ability.

Our efforts are just part of a meaningful change in making all State of Colorado services inclusive and accessible. We welcome comments on how to improve our technology’s accessibility for users with disabilities and for requests for accommodations to any of our services.

The District has an Accessibility Plan and Progress Report which can be accessed using the following link [Accessibility Plan](#).

How the District Is Implementing Accessibility

Website Testing and Remediation

- We conduct monthly technology accessibility scans of the District’s website against applicable Technical Standards.
- We work with the District’s website platform, Streamline, to improve and implement accessibility features.
- We remediate public records in an effort to provide continuous improvement of our website.

Training

We participate in webinars and review guidance provided by Streamline and the Special District Association on the topic of accessibility. We monitor for rulemaking efforts and guidance promulgated by the Colorado Governor’s Office of Information Technology.

Procurement

We require contractors and consultants comply with all federal, state, and local laws, statutes, ordinances, codes, guidelines, court ruling and orders of all governmental authorities applicable to the services or work being performed, including accessibility requirements.

Updated On

This Accessibility Statement was last updated on: 8.4.2025